

BUSINESS STANDARDS

Complete Honesty and
Authenticity

Total Competence

Unwavering Care

Unconditional Respect



Jill Leberknight • AgentJill.com

Austin Agent Jill

Our Mission Is To:

Serve Our Community and Our Clients First

Give to Get

Thrive by Helping Others Succeed

Redefine Real Estate
and Author Our Own Path

THIS STANDARD MEANS:

We always listen first

We always stay in touch

We always lead with empathy & understanding

We always treat every client as the CEO of their investment

We never take things personally

We always offer help

We give when we are able

We let go without resentment and with goodwill

We treat all parties with kindness

We admit when we have failed

We take full responsibility for our actions

We go out of our way if needed

We work with a smile

We communicate with respect

We always say thank you

We give appreciation